

Dear Coppermine 4 Seasons Members & Guests,

The COVID-19 pandemic has disrupted homes and businesses across the globe. National, State and Local Governments have created policies and executive orders to help protect the lives within our communities and avoid the spread of the virus. On March 16th we were ordered by the Governor to shut down our local gym with limited notification and complete uncertainty as to when we can re-open our doors. To comply with this mandate, we have ceased all in-person operations to do our part in preventing the spread of COVID-19. We care tremendously about our members and our employees and we recognize that this is necessary in keeping our Coppermine family safe and healthy. However, we cannot forget how this will directly affect the wellbeing of our staff and business.

How is this affecting Coppermine 4 Seasons?

During these difficult times we still need to pay our fixed operating costs to maintain our facility so that we can all return when the mandate is lifted. Over the past few days, we have had to make the difficult decision to furlough some of our staff while continuing to support essential staff that is vital in keeping our business healthy during this closure. The facility is continuing the already scheduled renovations so that the bathrooms and locker rooms will be renovated, making the necessary repairs to the pool, and the entire facility will be completely sanitized and cleaned prior to our re-opening. Our community at 4 Seasons is strong and unique. We were a community landmark for over 30 years that current staff, and members alike have been attending for over 15 years. A little over 6 months ago when our facility was at its weakest point and facing a permanent closure, Coppermine was able to keep the doors open and continue business for all its members and the existing staff of over 70 people. Coppermine recognized that we had a community that could rival any other and they made a commitment to renovate the entire facility and to add a new turf field. We have been in extremely tough situations prior to this pandemic and we will continue to get stronger with your support after this all comes to an end.

What is Coppermine doing to help me during this closure?

The Coppermine team gathers daily over conference calls and meetings determining the best course of action. As health and fitness professionals we understand that exercise is the key to mental and physical health for our clients and we are working tirelessly to support you during this closure. It will be extremely challenging for many to stay fit while staying home. We want you to know your Coppermine Team is committed to finding ways to provide health and fitness instruction, motivation, and keep you connected through online video, emails, and social media. In fact, we have just launched the Coppermine @ Home - Online Video Program. Coppermine is coming to you in the comfort of your home! We are offering exciting activities and videos that will allow you to engage with your favorite instructors. [Click Here](#) to see a special video message from our owner Alex Jacobs. Please check our Facebook pages and our Instagram for even more exercise content that you and your family can do at home.

We have already started live streaming some classes and we have added numerous exercise videos on our social media channels. We thank you for the outstanding feedback and support we have been receiving from all of you. Please continue to like and share these videos so that everyone in our community will be inspired to stay healthy during this closure. We are providing links on our [website](#) for our videos, workouts and challenges as well as a link that will give you access to some of your favorite [Les Mills workouts](#). We encourage those that utilize private training to continue to work with your trainer as they will be in contact with you and available to help in any way that they can. We all need to realize that this is a time that we will need to adapt to the ongoing changes that are being presented to us. This is not the time to give up on our health and fitness goals but rally together to continue our journey of a healthy lifestyle.

What about my membership?

Currently, we are asking for your help and support to keep our Coppermine 4 Seasons community strong by not freezing or cancelling your membership. We understand that there may be some financial hardships acquired during this national pandemic. But if possible, your financial support through your normal scheduled membership payment will go a long way to helping us with our fixed operating costs going forward. We will provide every member who continues their membership billing, a credit towards their membership when the mandate is lifted. We realize that this time of financial unsteadiness impacts everyone in a different way and we understand that some of you may need to freeze your memberships. Please email 4seasons@copperminefitness.com with your requests and we will respond to you as soon as possible. We will not charge a cancelation fee and your current rate will still be honored when you return.

Please Note: If you are a member of Magna Domos, they will be reaching out to you directly with their plans and details during the shutdown.

THANK YOU

We want to thank those of you that have been flooding our inbox with positive comments and well wishes about your concerns for our staff and business during this difficult time. It is truly inspiring how our community has rallied together, and we will come out stronger and healthier on the other side. We will see you soon on the field, in the gym and on the court. We will plan a Huge Party when we reopen and BEAT COVID-19! Look for details to come.

Stay Safe & Healthy,

Your Coppermine Team

www.coppermine4seasons.com